

Roll No.....

Total No. of page(s): 1

MBA/D-21: 27081
HRM-303 : Management of Industrial Relations

Time: 03 Hrs.

Max. Marks: 70

Notes:

Attempt **six** questions in all, however question number **one** is compulsory.

Q.1 Short answer type questions of **four** marks each:

- i. What do you mean by industrial conflicts
- ii. What do you understand by the principle of natural justice
- iii. What are problems of Indian Trade Unions
- iv. What are forms of workers participation in management in India
- v. Differentiate between industrial dispute and industrial conflict

Q.2 Explain channels for discovery of conflicts in an organization.

Q.3 What are various types of industrial indiscipline? Also discuss the approaches to deal with the indiscipline activities.

Q.4 Define the concept of employee grievances. Briefly explain grievance Redressal machinery.

Q.5 Explain merits of arbitration as a dispute resolution mechanism.

Q.6 What are the types of trade unions? Give an account of the problems of trade unions in India.

Q.7 What is meant by workers participation in management? Why is it needed? Discuss.

Q.8 Define the concept of collective bargaining. Also explain the theory and practice of collective bargaining.

Q.9 Explain the dispute settlement machinery stipulated in Industrial disputes Act.